

Arkansas Regional Service Committee  
WebMaster Report  
09/29/02


Hello Family!

Changes to meetings from the Phoneline listing have been posted. Activities have been added as requested and removed when they are over. The minutes for the July 2002 RSC and the July 2002 revision of the RSC Guidelines have also been posted to the site.

To help viewers locate various activities, links remain posted on our site's activities pages to interactive maps on the MapQuest site. I haven't had any complaints so far, but if this is a problem, please let me know.

It was brought to my attention at this RSC that our site has been found inaccessible at times. The main reason for this is that our host has had numerous periods of unscheduled maintenance of one or more of the Windows Powersite servers over the past several months. Near the end of May this year, I subscribed our site to a website monitoring service and receive a notice every time our site becomes unreachable and another notice when it has recovered from any errors. The most common error is 'connection refused' where the server is found but unable to connect to the site. A few '404 not found' errors have also been encountered. Since Windows Powersite includes 99.9% network uptime as part the service we pay for, it was suggested that we apply for credit for the downtime we have been experiencing. I will prepare a cumulative report of this downtime and make a request for credit through the billing department of our host.

In Loving Service,



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